

Renewals FAQ

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When Should I Start the Renewal Process?

It's always a good idea to start the renewal process as soon as possible to ensure there is no lapse in your contract. We recommend beginning the renewal process approximately 6 months prior to your current contract end date. This allows you ample time to compare offers and make the best decision for your business.

2

What Are the Benefits of Renewing My Contract?

Renewing your contract can offer several benefits. We always hope to potentially lower your rate, however sometimes it's impossible. We can ensure we will get you the best renewal price available! Another key benefit is that renewing your contract provides price certainty and budget forecasting, allowing you to plan for your business' expenses, giving you peace of mind knowing exactly what you will be paying each month.

3

What if I'm Unhappy with My Current Supplier?

No worries! We can generate a proposal for you that has all the suppliers available in your area for you to review. From there, you can pick if you would like to switch suppliers, and we will help you every step of the way.

4

Will My Service Be Interrupted During the Renewal Process?

No, your service should not be interrupted during the renewal process as long as you renew prior to your current contract's expiration date. The transitions between contracts is seamless, and your current supplier will continue to provide service until the renewal contract takes effect.

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How Do I Compare Different Contract Offers?

We will send you a proposal with different terms and rates from various suppliers that are available in your area. Our proposals include a chart so you can easily compare rates, and we also include information on each supplier listed for you to review. Our Renewal Specialist are here to guide you to make the best decision for your business!

