



What Can the BOXX Renewal Team Do for You?

Brokers have different preferences when it comes to managing renewals. Some choose to handle renewals themselves, while others prefer our team to manage this process on their behalf. Regardless of your preference, we are here to support you every step of the way. Based on your chosen approach, we will assist with a range of tasks to ensure a smooth renewal process.

Agency Renews Deals Directly

- Our team will provide regular renewal reports to you and your Account Manager. You can also request a report at any time, and we'll generate one for you.
- You will receive notifications whenever we get a notice from a supplier regarding a renewal request or reminder.
- We can create proposals and contracts upon request.
- Our team will request renewal pricing from suppliers for you.
- We are available for any additional assistance you may need.

Renewals Team Customer Assistance

- Our Client Renewal Specialists will contact your customers directly to handle their energy renewal contracts on behalf of your agency.
- We will reach out to customers via phone and email.
- Proposals and contracts will be sent directly to your customers by our team.
- We will track all interactions with customers to ensure timely follow-ups and successful renewals.

We understand that managing customer renewals can be a stressful and time-consuming task. That's why we're here to alleviate some of that burden by assisting with renewal matters. Our team is dedicated to handling these responsibilities efficiently, allowing you to focus on expanding your customer base and driving your business forward. By partnering with us, you can ensure that your renewals are managed seamlessly while freeing up your time to concentrate on growth and new opportunities.