

May 10, 2020 to Jun 8, 2020

ACCOUNT NUMBER

PLEASE PAY BY

AMOUNT DUE

No payment due

\$ 0.00

www.nationalgridus.com

CUSTOMER SERVICE

1-800-322-3223

CREDIT DEPARTMENT

1-888-211-1313

POWER OUTAGE OR DOWNED LINE

1-800-465-1212

CORRESPONDENCE ADDRESS

PO Box 960

Northborough, MA 01532-0960

ELECTRIC PAYMENT ADDRESS

PO Box 11737

Newark, NJ 07101-4737

DATE BILL ISSUED

Jun 10, 2020

ACCOUNT BALANCE

Previous Balance -142,716.19

Payment Received *No payments have been received during this billing period* - 0.00

Balance Forward -142,716.19

Current Charges -67,106.38

Credit Balance ▶ -\$ 67,116.62

➤ **Payment concerns?** We are here to help. To learn about solutions to help you take control of your energy use and bills, visit www.ngrid.com/billhelp.

➤ **Go paperless!** Electronic billing and payments make managing your monthly bill easier. Save time, money, and natural resources www.ngrid.com/paperless.

DETAIL OF CURRENT CHARGES

Delivery Services

Type of Service	Current Reading	-	Previous Reading	=	Difference	x	Meter Multiplier	=	Total Usage
Energy	0 Actual		0 Actual		0		1		-796350 kWh

Total Energy 0 kWh

METER NUMBER [REDACTED] NEXT SCHEDULED READ DATE ON OR ABOUT Jul 10

SERVICE PERIOD May 11 - Jun 8 NUMBER OF DAYS IN PERIOD 29

RATE General Service - Small C/I G-1 VOLTAGE DELIVERY LEVEL 2.2 - 15 kv

Unallocated Credits 0.00

Customer Charge 10.00

Alternative On-Bill Credit 0.08428 x -796350 kWh -67,116.38

Total Delivery Services -\$ 67,106.38

Electric Usage History

Month	kWh
Jan 20	4876
Feb 20	10307
Mar 20	9127
Apr 20	00
May 20	00
Jun 20	00

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT NUMBER

PLEASE PAY BY

AMOUNT DUE

No Payment Due

\$ 0.00

PO Box 960
Northborough MA 01532

Please do not mail payment
You have a credit balance on your account.

Choosing an Energy Supplier You can choose who supplies your energy. No matter which energy supplier you choose, National Grid will continue to deliver energy to you safely, efficiently and reliably. We will also continue to provide your customer service, including emergency response and storm restoration. National Grid is dedicated to creating an open energy market that lets you choose from a variety of competitive energy suppliers, who may offer different pricing options. For information on authorized energy suppliers and how to choose, please visit us online at ngrid.com/ma-energychoice

MA SMART Incentive Program

SMART Compensation

Provided here as information only. This payment will be issued separately to the Solar Facility Owner or designated payee as identified on the Payment Credit Form submitted with SMART project's application. For more information, please call: 1-800-322-3223.

Total Compensation Rate	0.16604 x 796350 kWh	132,225.95
Value of Energy	0.08428 x -796350 kWh	-67,116.38
Calculated SMART Incentive		\$ 65,109.57

Explanation of General Billing Terms

- KWH:** Kilowatt-hour, a basic unit of electricity used.
- Off-Peak:** Period of time when the need or demand for electricity on the Company's system is low, such as late evenings, weekends and holidays.
- Peak:** Period of time when the need or demand for electricity on the Company's system is high, normally during the day, Monday through Friday, excluding holidays.
- Estimated Bill:** A bill which is calculated based on your typical monthly usage rather than on an actual meter reading. It is usually rendered when we are unable to read your meter.
- Meter Multiplier:** A number by which the usage on certain meters must be multiplied by to obtain the total usage.
- Demand Charge:** The cost of providing electrical transmission and distribution equipment to accommodate your largest electrical load.

Supplier Service Charges are comprised of:

Generation Charge: The charge(s) to provide electricity and other services to the customer by a supplier.

Questions:

If you have questions or complaints regarding this bill or National Grid's service quality, please contact Customer Service at 1-800-322-3223. You may also contact the Massachusetts Department of Public Utilities, Consumer Division at 617-737-2836 or toll free at 1-877-886-5066, TTY (for the hearing impaired only) 1-800-439-2370 or web site www.mass.gov/dpu.

Delivery Service Charges are comprised of:

- Customer Charge:** The cost of providing customer related service such as metering, meter reading and billing. These fixed costs are unaffected by the actual amount of electricity you use.
- Distribution Charge:** The cost of delivering electricity from the beginning of the Company's distribution system to your home or business.
- Transition Charge:** Company payments to its wholesale supplier for terminating its wholesale arrangements.
- Transmission Charge:** The cost of delivering electricity from the generation company to the beginning of the Company's distribution system.
- Energy Efficiency Charge:** The cost of energy efficiency program services offered by the Company.
- Renewable Energy Charge:** A charge to fund initiatives for communicating the benefits of renewable energy and fostering formation, growth, expansion and retention of renewable energy and related enterprises.
- Distributed Solar Charge:** Recovers the cost of the Massachusetts solar program, including payments to owners of solar systems.

24